



North Kootenai Water & Sewer District

February 2026

New Auto Dialer

We have begun to use a new auto-dialer to contact customers more quickly and easily of water quality information, important notices or emergency outages. You may receive a phone call with an automated message or a text message from North Kootenai Water and Sewer District. If you do receive an auto message, it may direct you to our website for more information. The link would be from <https://nkwsd.com> with, possibly, some additional text following. If you are uncomfortable with using the link, go to our website where the information will be posted. Please email us at contactus@nkwsd.com or call our office (208)687-6593 to update phone numbers, mailing addresses, email addresses, or any other contact information for your account to receive notifications.

Account Numbers

Please verify you have the correct account number on your checks when making payments. Your account number is nine digits long with **no dashes or spaces**. We are still receiving payments from customers using dashes, or using the old billing system's billing ID numbers on their checks. This will help ensure your payment gets credited to your account.

Honeysuckle Hills Annual LID Statements

For our customers in the Honeysuckle Hills area, you should receive your LID statement by the end of this month. The due date is March 20, 2026. Please pay by mailing payment to our office directly as you are unable to make LID payments online.

Financial Aid

We have a lot of families in need of Financial Aid. If you would like to contribute to the financial aid fund, please add your financial contribution to your payment when paying by check. Please make sure you write in the amount of your financial contribution on your pay stub. Your community appreciates your kindness.

Call 811 Before You Dig

At any depth. For any reason. Locates are free.

Repairs are not.

Daylight Savings Time

Daylight Savings Time begins March 8th. Do not forget to set your clocks ahead one hour.



Conservation Tip

Turn off the water while shaving. Instead fill the bottom of the sink with a few inches of water to rinse your razor.



Anthony Goltz

Pictured above is one of our newest field staff members, Anthony Goltz. Anthony is installing a new meter at a service location in our Rimrock system.

Returning Snow Birds

Spring is right around the corner. Please remember to call our office two business days before you would like your water meter turned on for the season. Work days are Monday through Thursday. Phones are answered from 6 a.m. to 4:15 p.m.

District Office Hours

Monday-Thursday, 6 a.m. to 4:30 p.m.
Phones are transferred to our answering service at 4:15 p.m.