



North Kootenai Water and Sewer District



December 2025

Merry Christmas!

Water Conservation

Know where your house water shut-off valve is located and make sure that it is working. This could save you hundreds and maybe thousands of gallons of water if there is a leak. It could also save your house from extensive water damage.

Recently, a customer had a leak and the house shut-off could not be turned. The water poured onto the floor until we could get there to turn off the meter.



Remove Snow from Fire Hydrants

Please keep snow removed from your neighborhood fire hydrants. This can save precious time for the fire department during a fire emergency. This extra time can save lives and property.



*We will be closed Thursday,
December 25th
for the Christmas Holiday
and Thursday,
January 1st
for New Year's Day*

*Wishing you a happy and safe
holiday season!*

Cold Snaps Tips

These tips will help keep your waterlines from freezing up during those really cold dips in the temperature.

- Open cabinet doors under your sinks to allow heat to the pipes.
- Keep a cold water drip or small stream of water running from your faucets.
- Do not turn your heat thermostat down when you are not home or when you are sleeping. Keep it an even temperature.
- Keep garage doors closed.
- Insulate any water pipes that are exposed to freezing temperatures.
- Please DO NOT insulate your meter box with house insulation. House insulation gets wet and freezes which causes the meter to freeze and break. This will leave you without water until the meter can be replaced and will cause a large water leak.

New Auto Dialer:

We have begun to use a new auto-dialer to contact customers more quickly and easily of water quality information, important notices or emergency outages. You may receive a phone call with an automated message or a text message from North Kootenai Water and Sewer District. If you do receive an auto message, it may direct you to our website for more information. The link would be from <https://nkwsd.com> with, possibly, some additional text following. If you are uncomfortable with using the link, go to our website where the information will be posted.

Depressurization Events

Even well-designed and operated water systems may experience a pressure loss due to unforeseen circumstances such as power loss or water main break. During such periods, there is a potential for the water supply to be contaminated through backflow. We have done our best to minimize this risk through our cross-connection control program. Should pressure loss occur at a District system, we will update the District website at www.nkwsd.com with pertinent information regarding the location of the depressurization, steps District licensed operators are taking to restore pressure, results of follow-up sampling to the water supply once water pressure is restored, and preventative temporary measures you may choose to take. If you are responsible for providing oversight to multi-family residential or commercial complexes, please post this information in a public location.