



North Kootenai Water and Sewer District



November 2025

Stove Top/Grease Fires

NEVER put water on a grease fire in your kitchen. Water will spread the fire. If you have a fire on your stove top, put a lid or cookie sheet over the fire and turn the stove off or use a fire extinguisher made for grease fires. A water based fire extinguisher will make the fire grow. You can also use baking soda but DO NOT use flour. Flour can explode and make the fire worse. When you see a grease fire, act quickly. You have about 30 seconds before it becomes dangerous. So think about what you should do before a fire happens, so you're ready if it does.

Remove Snow From Fire Hydrants



Please keep snow removed from fire hydrants in your area. This will allow fire fighters to arrive on scene and hookup immediately to begin spraying water on a structure fire. This time saved could save your home or the home of a neighbor or, even more importantly, a life.

Depressurization

Even well-designed and operated water systems may experience a pressure loss due to unforeseen circumstances such as power loss or water main break. During such periods, there is a potential for the water supply to be contaminated through backflow. We have done our best to minimize this risk through our cross-connection control program. Should pressure loss occur at a District system, we will update the District website at www.nkwsd.com with pertinent information regarding the location of the depressurization, steps District licensed operators are taking to restore pressure, results of follow-up sampling to the water supply once water pressure is restored and preventative temporary measures you may choose to take. If you are responsible for providing oversight to multi-family residential or commercial complexes, please post this information in a public location.

Happy Thanksgiving!

Water Conservation

Do not use water to defrost frozen foods. Thaw in the refrigerator overnight.

IVR Service

Our interactive voice response system allows you to now make a payment over the phone. Just dial 877-391-1049 and follow the directions to key in your account number. The IVR is tied to your account and will give you the amount that is currently owed. This phone number is printed on your monthly statement for your convenience.

Getting Ready for Cold Weather

Here are a couple of tips to keep your pipes from freezing:

- * Unhook your hoses from your outside water spigots.
- * Insulate exposed water pipes. Be sure to use waterproof insulation for any pipes that are out in the weather.
- * Do not use house insulation to insulate your water meter. This insulation will get wet and cause the meter to freeze.
- * If your meter has frozen in the past, call us and we will insulate the meter correctly.
- * Insulate pipes that are inside the house (in cabinets under sinks) that are located by outside walls.
- * Know where your water shut-off valve is located.
- * Find the name of a good plumber and put the phone number in your cell phone contacts to find easily in case you do have a leak.

Call 811 Before You Dig

At any depth. For any reason. *Locates are free. Repairs are not.*

Snowbirds

If you are leaving for the winter and want your water meter shut-off, call the office to schedule. Remember when you return in the spring, we need 48-hours notice to have the meter turned back on. Have a wonderful fall and winter!

*We will be Closed
Thursday, November 27th
for Thanksgiving and
Thursday, December 25th
for Christmas!*

