



North Kootenai Water and Sewer District



Happy Halloween!

Water Conservation

Grab a wrench and fix that leaky faucet. It's simple, inexpensive and you can save 140 gallons of water a week.

Snowbirds

If you are leaving for the winter and want your water meter shut-off, call the office to schedule. Remember when you return in the spring, we need 48-hours notice to have the meter turned back on. Have a wonderful fall and winter!

Payments Over the Phone

If you would like to make your water payment over the phone, call 877-391-1049. You will need your account number so get that before making the call. When you have entered your account number, you will be given the balance that is owed on your account and the payment comes to us immediately. Unfortunately we are not able to take payments over the phone in the office or update online credit card information.

Call 811 Before You Dig

At any depth. For any reason.
Locates are free. Repairs are not.

Office Hours:

*Monday through Thursday
6:00 a.m. to 4:30 p.m.
Phones are answered
until 4:15 p.m.*

Getting Ready for Cold Weather

Here are a couple of tips to keep your pipes from freezing this winter:

- * Unhook your hoses from your outside water spigots.
- * Insulate exposed water pipes. Be sure to use waterproof insulation for any pipes that are out in the weather.
- * Do not use house insulation to insulate your water meter. This insulation will get wet and cause the meter to freeze.
- * If your meter has frozen in the past, call us and we will insulate the meter correctly.
- * Insulate pipes that are inside the house (under sinks) that are located by outside walls. It is also a good idea to leave cabinet doors open during extended freezing temperatures so the heat from your home can reach the pipes.
- * Find the name of a good plumber and put the phone number in your cell phone contacts. This will make it easier to find if you do have a leak.

Depressurization Events

Even well-designed and operated water systems may experience a pressure loss due to unforeseen circumstances such as power loss or water main break. During such periods, there is a potential for the water supply to be contaminated through backflow. We have done our best to minimize this risk through our cross-connection control program. Should pressure loss occur at a District system, we will update the District website at www.nkwsd.com with pertinent information regarding the location of the depressurization, steps District licensed operators are taking to restore pressure, results of follow-up sampling to the water supply once water pressure is restored and preventative temporary measures you may choose to take. If you are responsible for providing oversight to multi-family residential or commercial complexes, please post this information in a public location.

Upcoming Holidays:

We will be closed for the upcoming holidays:



**Tues., November 11th—
Veterans Day
Thurs., November 27th—
Thanksgiving Day
Thurs., December 25th—
Christmas Day,
Thurs., January 1st—
New Year's Day**