

North Kootenai Water and Sewer District

November 2024



Goodbye Fall

Hello Winter

Office Hours:

Monday through Thursday

6:00 a.m. to 4:30 p.m.

Phones are answered until 4:15 p.m.

We are closed Friday



Even in winter, fire is still a threat. Please remember to keep fire hydrants in your neighborhoods clear. The time this will save emergency personnel can save lives and property!

Stove Top/Grease Fires

NEVER put water on a grease fire in your kitchen. Water will spread the fire. If you have a fire on your stove top, put a lid or cookie sheet over the fire and turn the stove off or use a fire extinguisher made for grease fires. A water based fire extinguisher will make the fire grow. You can also use baking soda but DO NOT use flour. Flour can explode and make the fire worse. When you see a grease fire, act quickly. You have about 30 seconds before it becomes dangerous. So think about what you should do before a fire happens, so you're ready if it does.

Payments Options:

By Phone:

Call toll free 877-391-1049, and have your account number ready. You will be given the balance due.

Online:

Go to <https://nkwsd.com>, click "Pay Online / View Account". This brings you to the customer portal. You can "Pay Now" without registering or register and setup your account.

Mail to:

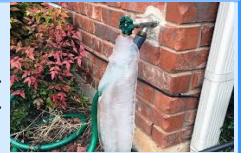
PO Box 60566, City of Industry, CA 91716.
Payments are processed through a secure lockbox process.

Drop Off at the Office:

We have an after hours drop box by the front door at 13649 N. Meyer Rd, Rathdrum, ID 83858.

Water Conservation

Unhook outside garden hoses from spigots to keep the water-line to the spigot from freezing and insulate exposed water-lines.



Upcoming Holidays:

We will be closed for the following upcoming holidays:

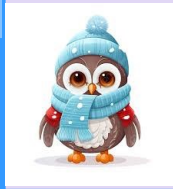
Thurs., November 28th—Thanksgiving Day

Wed. December 25th— Christmas Day

Wed., January 1st— New Year's Day

Depressurization Events

Even well-designed and operated water systems may experience a pressure loss due to unforeseen circumstances such as power loss or water main break. During such periods, there is a potential for the water supply to be contaminated through backflow. We have done our best to minimize this risk through our cross-connection control program. Should pressure loss occur at a District system, we will update the District website at www.nkwsd.com with pertinent information regarding the location of the depressurization, steps District licensed operators are taking to restore pressure, results of follow-up sampling to the water supply once water pressure is restored and preventative temporary measures you may choose to take. If you are responsible for providing oversight to multi-family residential or commercial complexes, please post this information in a public location.



Snowbirds

If you are leaving for the winter and want your water meter shut-off, call the office to schedule. Remember when you return in the spring, we need 48-hours notice to have the meter turned back on. Have a wonderful fall and winter!

Feeling Thankful

The holidays are a time when we gather together with family and friends and reflect on all the things for which we are thankful. It is easy to take for granted the little things that make our life comfortable in this incredibly beautiful area of Idaho. Water is very easy to take for granted. Simply turn on the faucet and safe drinkable water comes out. This is not the reality for millions of people on our planet who do not have access to safe drinking water. In developing countries, people die each year from water, sanitation, and hygiene related disease. Being able to turn on a tap and have safe drinking water available inside our homes is a wonderful thing.

The Board Members and employees of North Kootenai Water and Sewer District are committed to providing safe drinking water to our customers. We are thankful for our customers this holiday season and all year round.

Call 811 Before You Dig—
At any depth. For any reason.

