



North Kootenai Water and Sewer District



Happy Fall!!

September 2024

Office Hours

Monday through Thursday
6:00 a.m. to 4:30 p.m.
Closed on Fridays and Major Holidays

Update Your Contact Information

Please let us know if you have a new phone number, email or mailing address. It is important especially in case of a water emergency that we have your current contact information! You can email it to:

contactus@nkwsd.com

Or call us at 208-687-6593. Thank you!

Board Meeting Dates

Upcoming Board Meeting dates are:

Thursday, September 19th
Thursday, October 3rd
Thursday, October 17th

Meetings are held at the District office and begin at 12:30 p.m.

Ways To Pay Your Water Bill

- ◆ By Phone: 877-391-1049
(Have your account number ready)
- ◆ On-line at <https://nkwsd.com>
(Select "Pay Online / View Account")
You can pay as a guest or register.
You can find your account using your account number *or* your last name.
- ◆ Mail or drop off payment.
We have an after hours drop box next to the entrance door.

Snowbirds

If you are leaving for the winter and want your water meter shut-off, call the office to schedule. Remember that in the spring, when you return, we need 48 hours notice to have the meter turned back on. Have a wonderful fall and winter!

Water Conservation

Plant new plants, shrubs, trees and grasses in the fall when the conditions are cooler and rainfall is more plentiful. Choose species that require less water and next summer you will reap the benefits with lower water bills.

Depressurization Events

Even well-designed and operated water systems may experience a pressure loss due to unforeseen circumstances such as power loss or water main break. During such periods, there is a potential for the water supply to be contaminated through backflow. We have done our best to minimize this risk through our cross-connection control program. Should pressure loss occur at a District system, we will update the District website at <https://nkwsd.com> with pertinent information regarding the location of the depressurization, steps District licensed operators are taking to restore pressure, results of follow-up sampling to the water supply once water pressure is restored, and preventative temporary measures you may choose to take. If you are responsible for providing oversight to multi-family residential or commercial complexes, please post this information in a public location.

Getting Ready for Cold Weather

The first official day of Fall is Sunday, September 22nd. Autumn is a great time to get your house ready for winter while there are still some warm days. If you have any water pipes that will be exposed to freezing conditions, make sure they are properly insulated. Water pipes that have frozen and burst have cost our customers hundreds of dollars and sometimes more, even after relief from our leak policy. Take the time this fall to protect yourself from this very expensive and damaging occurrence by insulating your exposed water pipes.

Twin Lakes Turn-off

We will soon be turning the water off at Twin Lakes for those customers who just receive summer water. Hopefully, we will not need to do this until mid-October, but this is weather related. If freezing conditions begin to occur, we will shut off early. This will only effect those customers at Twin Lakes who only have summer water service.



Thank you

Stancraft Marine & Get Wet Dive Service for assisting us in replacing two of the Gozzer Ranch Lake Intake Pumps!!!

(Pictured left)



Call 811 at least 48 hours before you dig at any depth, for any reason. Locates are free. Repairs are not.