



North Kootenai Water & Sewer District



February 2024

Picture Above —Taken from our office looking east by Robin Potts—Senior Customer Service Specialist.

Returning Snow Birds

Spring is right around the corner. Please remember to call our office two work days before you would like your water meter turned on for the season. Work days are Monday through Thursday. Phones are answered from 6 a.m. to 4:15 p.m.

Water Conservation

Plant trees and shrubs in the Spring when rain is more frequent and the plants will require less hand watering.

District Office Hours

Monday-Thursday, 6 a.m. to 4:30 p.m. Phones are transferred to our answering service at 4:15 p.m.

Depressurization Events

Even well-designed and operated water systems may experience a pressure loss due to unforeseen circumstances such as power loss or water main break. During such periods, there is a potential for the water supply to be contaminated through backflow. We have done our best to minimize this risk through our cross-connection control program. Should pressure loss occur at a District system, we will update the District website at www.nkwsd.com with pertinent information regarding the location of the depressurization, steps District licensed operators are taking to restore pressure, results of follow-up sampling to the water supply once water pressure is restored and preventative temporary measures you may choose to take. If you are responsible for providing oversight to multi-family residential or commercial complexes, please post this information in a public location.

Upcoming Backflow Testing Reminder:

We are gearing up for our second season with Syncta for back flow processing. Please contact your backflow tester as soon as possible to get on their schedule for spring testing.

Website Information:

For updates, payments, contact information, meetings, minutes, newsletters, projects, contact and other information, please go to our website at <https://nkwsd.com>

Leaks

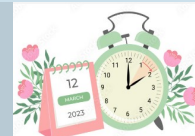
We have seen several leaks this month. The recent cold snap froze several customers pipes. The warming that came shortly after unfroze the pipes that had burst and the leaking began. These leaks can be found sometimes through our meter reading. However, a lot of meters are being estimated through the winter months and not read. In this case, customers need to be alert to the sound of running water, lower than normal water pressure, or area's of your lawn that aren't covered in snow, or wet areas if you don't have snow on the ground. These things can help you find any leaks you may have.

Upcoming Board Meeting Dates—March 7, 2024 and March 21, 2024. All Board meetings are on the first and third Thursday of the month, and begin at 12:30 p.m. at the District office.

Account Numbers—Please verify you have the correct account number on your checks when making payments. Your account number is nine digits long with **no dashes or spaces**. We are still receiving payments from customers using dashes, or using the old billing system's billing ID numbers on their checks. This will help ensure your payment gets credited to your account.

Daylight Savings Time

Daylight Savings Time begins March 10th. Don't forget to set your clocks ahead one hour.



Call 811 Before You Dig
At any depth. For any reason. Locates are free.
Repairs are not.