



North Kootenai Water and Sewer District



November 2023

Goodbye Summer

Hello Winter

Office Hours:

Monday through Thursday

6:00 a.m. to 4:30 p.m.

Phones are answered until 4:15 p.m.

We are closed Friday

As we move towards winter, we sometimes forget about the threat of fire. In case of a house fire in the winter, the hydrants can be buried in snow and hinder the fire departments ability to access them. Please remember to keep fire hydrants in your neighborhoods clear. The time this will save emergency personnel can save lives and property!



Payments Options:

By Phone: Call toll free 833-288-8462, and have your account number ready. You will be given the balance due. There is a charge of \$1.75 for all payments up to \$300.

Online: Go to www.nkwsd.com, click on "Pay Online / View Account". Under "Make One-Time Payment" click "Pay Now". Enter your account number and payment information.

Mail or drop off at the office: We have an after hours drop box by the front door at 13649 N. Meyer Rd Rathdrum, ID 83858

Snowbirds

If you are leaving for the winter and want your water meter shut-off, call the office to schedule. Remember when you return in the spring, we need 48-hours notice to have the meter turned back on. Have a wonderful fall and winter!



Water Conservation

Grab a wrench and fix that leaky faucet. It's simple, inexpensive and you can save 140 gallons of water a week!



Stove Top/Grease Fires

NEVER put water on a grease fire in your kitchen. Water will spread the fire. If you have a fire on your stove top, put a lid or cookie sheet over the fire and turn the stove off or use a fire extinguisher made for grease fires. A water based fire extinguisher will make the fire grow. You can also use baking soda but DO NOT use flour. Flour can explode and make the fire worse. When you see a grease fire, act quickly. You have about 30 seconds before it becomes dangerous. So think about what you should do before a fire happens, so you're ready if it does.

Depressurization Events

Even well-designed and operated water systems may experience a pressure loss due to unforeseen circumstances such as power loss or water main break. During such periods, there is a potential for the water supply to be contaminated through backflow. We have done our best to minimize this risk through our cross-connection control program. Should pressure loss occur at a District system, we will update the District website at www.nkwsd.com with pertinent information regarding the location of the depressurization, steps District licensed operators are taking to restore pressure, results of follow-up sampling to the water supply once water pressure is restored and preventative temporary measures you may choose to take. If you are responsible for providing oversight to multi-family residential or commercial complexes, please post this information in a public location.

Upcoming Holidays:

We will be closed for the following upcoming holidays:

**Thurs., November 23rd—
Thanksgiving Day**

**Mon. December 25th—
Christmas Day,**

Mon., January 1st—



Call 811 Before You Dig

At any depth. For any reason.

Locates are free. Repairs are not.