



North Kootenai Water and Sewer District



July 2023

Office Hours

**Monday thru Thursday
6 am to 4:30 p.m.
Closed on Fridays and Holidays**

Depressurization Events

Even well-designed and operated water systems may experience a pressure loss due to unforeseen circumstances such as power loss or water main break. During such periods, there is a potential for the water supply to be contaminated through backflow. We have done our best to minimize this risk through our cross-connection control program. Should pressure loss occur at a District system, we will update the District website at www.nkwsd.com with pertinent information regarding the location of the depressurization, steps District licensed operators are taking to restore pressure, results of follow-up sampling to the water supply once water pressure is restored and preventative temporary measures you may choose to take. If you are responsible for providing oversight to multi-family residential or commercial complexes, please post this information in a public location.

Rebate Offer

The District gives rebates to customers who install rain sensors or soil moisture sensors on their sprinkler systems, and to those customers who have xeriscaped their lawns. The rebate is a one-time only credit to your water account. The amount of the credit is 75% of the cost, up to \$75. For a rebate form contact the office. You'll need to send this form in along with copies of your receipts.

Rimrock Area Low Pressure

If you live in the Rimrock area, you are probably experiencing low pressure in the morning hours. We are asking all Rimrock customers to begin watering their lawns every other day to help alleviate this problem. If your house address is an odd number; ie, 1233 Avon, please set your sprinklers to run on the odd days of the month; ie, July 23, 25, 27, etc. If your address is an even number; ie, 1234 Avon, set your sprinklers to even days; ie, July 24, 26, 28, etc. Watering in the evenings instead of the mornings is also helpful.

Home Protection Against Wildfires

A well watered area will definitely slow down a wildfire. But there are other things that can be done to protect your home. A search on the internet for protecting your home against wildfires came up with a link from Farmers insurance at www.farmers.com. Here is a list of things on their website.

- Remove dead vegetation from plants and lower branches from tall trees.
- Keep the gutters, roof and outdoor spaces free of debris like leaves and twigs.
- Move firewood at least 30 feet from the house.
- Use roofing materials with a Class A fire rating.
- Install metal angle flashing at the edge of the roof.
- Create defensible space zones around your home
- Remove combustible outdoor furniture. Replace with fire resistant materials.
- Clean all fallen leaves and needles regularly.

For their complete list, visit their website.

Water Conservation Tip

Use your water meter to check for hidden water leaks. Read the house water meter before and after a two-hour period when no water is being used. If the meter does not read exactly the same, there is a leak.

Watering Restrictions

The District restricts watering your lawn between noon and 6 p.m. Please water your lawn before or after the restricted time.

**Call 811 Before You Dig for Any Reason
Phone Calls are Free. Repairs are Not!**