



North Kootenai Water and Sewer District



April 2023

Emergency Leak Repair

Pictured above is Robert Bush, Jack Armstrong, and Keenan Olenslager working into the night to repair one of two leaks that were found on Lakeview Blvd. in our Twin Lakes system. Picture was taken on 3/15/23.

Water Conservation

Leaks in lawn sprinklers are sometimes very hard to find. Watch for very green grass spots, soft or mushy ground, and/or water run-off. Call our office for info on our underground leak relief policy.

Pictured to the Right

The water business isn't as clean as you might think. In the dirt to the right is Jack Armstrong setting a meter, working on a hydrant, and repairing a leak. Pictures taken by Keenan Olenslager who did more than just take pictures.

Welcome Back Snow Birds

Remember to contact our office at least 48 hours, Monday through Thursday, before you need your water turned on for summer. A charge will be added to your account without this advance notice.

Depressurization

Even well-designed and operated water systems may experience a pressure loss due to unforeseen circumstances such as power loss or water main break. During such periods, there is a potential for the water supply to be contaminated through backflow. We have done our best to minimize this risk through our cross-connection control program. Should pressure loss occur at a District system, we will update the District website at www.nkwsd.com with pertinent information regarding the location of the depressurization, steps District licensed operators are taking to restore pressure, results of follow-up sampling to the water supply once water pressure is restored and preventative temporary measures you may choose to take. If you are responsible for providing oversight to multi-family residential or commercial complexes, please post this information in a public location.

Online Account Immediate Change

If you have an online account through our website, that online account has been stopped. We have a new online portal. You will need to go to our website and sign up for a new online account. Any auto pays through the old online accounts will no longer work. Please go to www.nkwsd.com now to sign up for your new online account and set-up any new auto payments.

Gozzer Rate Changes

Please see the District's website at www.nkwsd.com for information on rate changes at Gozzer Ranch.

Newest Employee Jack Armstrong



Backflow Prevention

It's time to have your backflow device tested. These devices are found on inground sprinkler systems, saunas, fire sprinkler systems inside your home, automatic fills on hot tubs, swimming pools, and water features. Passed tests are due into our office by June 30th. If your backflow device needs to be repaired, have the tester repair within one week. Call our office with any questions.

Field Techs on Scooters

Our field techs ride scooters in the summer to pick up reads from the water meters. They will be wearing a hazard vest and a helmet. Please watch for them on the roadway.

Call 811 Before You Dig

At any depth. For any reason. *Locates are free. Repairs are not.*