



North Kootenai Water and Sewer District



June 2022

Office Hours

**Monday through Thursday
6:00 a.m. to 4:30 p.m.
Closed on Fridays and Holidays**

Depressurization Events

Even well-designed and operated water systems may experience a pressure loss due to unforeseen circumstances such as power loss or water main break. During such periods, there is a potential for the water supply to be contaminated through backflow. We have done our best to minimize this risk through our cross-connection control program. Should pressure loss occur at a District system, we will update the District website at www.nkwsd.com with pertinent information regarding the location of the depressurization, steps District licensed operators are taking to restore pressure, results of follow-up sampling to the water supply once water pressure is restored and preventative temporary measures you may choose to take. If you are responsible for providing oversight to multi-family residential or commercial complexes, please post this information in a public location.

*We will be closed
Monday, July 4th
in honor of
Independence Day*

Possible Water Leak Letters

Each month, we mail out letters to customers that have a possible water leak at their property. The letter is not an absolute certainty that there is a leak. It is to let you know that at some point within the last month, water ran through your meter for a 24-hour period. It could have been for one day or 30 days. The reason for the 24-hour water use could be a toilet was stuck or a faucet was dripping, or it could be a leak.

To check for a leak, turn off all water. Look at your water meter. The meter should not move. If there is movement of any kind on your meter and no water is turned on, you probably have a leak and need to call someone to have it repaired. If you are unable to look at the meter yourself, call our office and we will have a service technician come to your home and check it for you.

Update Phone Numbers and E-Mail Addresses

Please let us know if your phone number, e-mail address, or mailing address is different than what is on your statement. Thank you for your assistance in our attempt to keep our records accurate.

Conserving Water in a Swimming Pool

Here are some tips for conserving your swimming pool water.

1. Use a pool cover! You'll keep leaves and bugs out of the pool, and save thousands of gallons of water from evaporation.
2. When you clean the filters in your swimming pool or outdoor spa, make sure to direct the water you spray onto your lawn or other outdoor plants.
3. Keep your pool water cool. The warmer the water, the faster it evaporates.
4. Check your pool for leaks often. If you find a leak, get it fixed as soon as possible.
5. Keep your pool's water level low to reduce the amount of water lost to splashing.

Have a fantastic and safe summer!

Watering Restrictions

The District restricts watering your lawn between noon and 6 p.m. Please water your lawn before or after the restricted time.

**Call 811 Before You Dig for Any Reason
Phone Calls are Free. Repairs are Not!**