

## **Important Information About Your Drinking Water Hayden Haven Gem Shores Did Not Meet Disinfection Treatment Requirements**

Our water system recently violated a drinking water standard. Although this situation does not require that you take immediate action, as our customers, you have a right to know what happened, what you should do, and what we are doing/did to correct this issue.

**Description of violation:** While adequate disinfection treatment was provided for the water supply that serves the Hayden Haven Gem Shores system, a minimum disinfection level was not provided as required in the distribution system.

### **What should you do?**

**You do not need to boil your water or take other actions.** However, if you have specific health concerns, please contact your doctor.

**People with severely compromised immune systems, infants, and some elderly** may be at an increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline 1 (800) 426-4791.

### **What does this mean?**

This situation does not require that you take immediate action. If it had been, you would have been notified immediately. Total coliform samples collected on 7/22/2010 in order to ensure the microbial integrity of the water supply were absent.

*Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.*

### **What happened? What was done?**

A problem occurred with monitoring equipment at the water plant. A unit used to test for chlorine residual in the water treatment system malfunctioned and gave District staff an inaccurate reading. This equipment has since been repaired and the disinfection system integrity has been maintained.

*Please share this information with all other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by mail.*

Please contact North Kootenai Water and Sewer District at (208)772-3619 if you have any further questions.

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