



# NORTH KOOTENAI WATER & SEWER DISTRICT

P.O. Box 2290 ~ 1841 W. Hayden Avenue ~ Hayden, Idaho 83835  
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Visit us at: [www.nkwsd.com](http://www.nkwsd.com)

### Board of Directors:

Tom Crimmins, President  
Alanna Grimm, Director/Secretary  
Jack Hern, Director  
Jim Omeroso, Director/Treasurer  
Shirley Stoller, Director/Vice President

### District Staff:

Mike Galante, District Manager  
Phil Boyd, P.E., District Engineer, Welch Comer Engineers  
Brian Werst, District Attorney, K&L Gates

Questions? E-mail us at: [contactus@nkwsd.com](mailto:contactus@nkwsd.com)

**Board Meetings** - Meetings are held at our office on the 1st and 3rd Thursday of each month at 12:30 p.m.

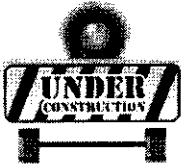


### **Conservation Tip:**

**Rinse Your Razor in the Sink** - Fill the sink with a few inches of warm water. This will rinse your razor just as well as running water, with far less waste of water.

**Consumer Confidence Reports (CCRs) are available at the office.**

### **Construction News:**



**Avondale Phase 1** - Those residents in the Avondale Phase I area, final clean up, touch up of yards, areas around the meter boxes, etc. is scheduled to begin May 16th. MDM Construction crews will begin on Avon Circle.



**Avondale Phase 2** - Project is out for public bid. Bid opening is scheduled for May 26th. The Board of Directors will review these bids and determine a contract award on June 2nd. Construction will begin shortly after that. Effected areas—Friar Drive, Eastshore Drive, Saxon Drive and Tudor Drive.

**Project Completions** - Springrock Booster Station Improvements, Echo Beach Booster Station Improvements, Louisiana Pacific Main Line Extension.

**Change in the Rimrock Pressure Datum** - For those of you patiently waiting for the pressure change, I can report to you that the installation of the final pressure reducing vault (which will allow this change to take place) is the first item of the Avondale Phase 2 project. This will allow the pressure change over to take place in June.

**Idaho Transportation Department (ITD) and Lakes Highway District (LHD) Construction Projects** - There are several ITD and LHD projects that will have a direct impact on District water facilities. ITD will be extending the frontage road from Boekel Road to Ohio Match Road. A waterline vertical relocation is required at Murphy Road. ITD has agreed to fund this for the District.

### **Underground Leak Policy**

If you had a leak underground that you have had repaired, send the District a letter along with invoices showing the repair work. This can cut the cost of the excess water usage in half.

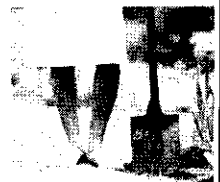


Know what's below.  
Call before you dig.

### **From the Field:**

**Digging** - Remember, you must call 811 before digging for any reason, at any depth, at least 48 hours prior to digging. If you don't, and you hit a utility, you may be billed for the repairs!

**Locates Are Free, Repairs Are Not!**



## Board Approves New Rates

### **Water System Rates:**

System Access Fee .....\$15.75

<u>Gallons</u>	<u>Cost</u>
1—5000 gallons.....	\$1.15/1000
5,000—15,000.....	\$1.33/1000
15,000—30,000.....	\$1.51/1000
Over 30,000.....	\$2.30/1000

### **Gozzer Water Rates:**

System Access Fee .....\$38.51

<u>Gallons</u>	<u>Cost</u>
1—15,000 gallons.....	\$1.70/1000
15,000—30,000.....	\$2.00/1000
Over 30,000.....	\$2.50/1000

### **Gozzer Sewer Rates:**

Active .....\$41.00  
Inactive .....\$31.47

As of May 16th, your monthly rates will be changing. (See chart.) In addition to the monthly rate changes, the fees charged for Delinquent Processing are being increased to accommodate the rising costs of servicing these accounts. The new fees for Delinquent Processing are:

- ◆ \$25 will be added to your account if we deliver a door hanger due to non-payment.
- ◆ \$25 will be added to your account if we have to disconnect your service due to non-payment.

Once an account is disconnected due to non-payment, service will not be restored until all past due monies and fees applied for Delinquent processing are paid in full, PLUS:

- ◆ \$25 reconnection fee if service is restored prior to 2 p.m.
- ◆ \$100 reconnection fee if service is restored after 2 p.m. and a Restoration of Service form is signed.

Service will only be reconnected during normal business hours, which are Monday through Friday, 8:30 a.m. to 5 p.m.

Service discontinued for any reason will continue to be billed the System Access Fee and the Bond Payment on a monthly basis. Also, all payments made to our office by check are electronically deposited that day.

## When Are You Considered Delinquent?

The billing cycle begins on the 16th of each month. You are sent a statement around the 20th of the month. Your bill is due upon receipt. You are considered delinquent after the 15th of the following month. If no payment is made, your next statement will show a previous balance. Two weeks after the second statement (around the 30th of the month) you will receive a reminder statement that says "PAST DUE." Two weeks after you receive this notice (around the 16th of the month), a yellow card door hanger is placed on the front door of your residence. If payment is not paid as specified on the card, your service is locked off. These fees add up quickly. If you are unable to make your payment by the 15th of the month, call the office to make payment arrangements and avoid these charges.

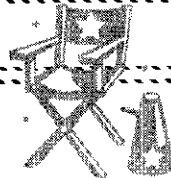
## Automatic Bill Payment

Have you tried the convenience of our automatic bill payment. Each month, after you receive your statement, the amount owed on your account is automatically taken from your checking or savings account. You can choose to have this payment come out of your account on the 1st or 10th of the month. You will know how much is being taken out by the amount due on your statement received a few weeks earlier. Not only is this a great convenience but can also save you money by eliminating delinquent fees. Call the office for exact details.

## Coming Soon!

By popular request, we are in the process of adding e-Bill and e-Pay capabilities to our billing system! You will soon have the capability of logging onto our website and connecting to a secure site that will allow you to view your statements online and pay them online with an acceptable debit or credit card (Visa, Mastercard, American Express or Discover).

In order to reduce costs, we will no longer accept payments over the phone once the new e-Bill and e-Pay system is implemented.



Sorry We'll be  
CLOSED

The office will be closed on  
**Monday, May 30th,**  
in observance of  
**Memorial Day.**



## **ATTENTION SNOW BIRDS**

We need at least 24  
hours notice to have  
your water reconnected for  
the summer.

## Time for Annual Backflow Testing



Spring time finally! Don't forget to have a certified backflow tester do a test on your sprinkler system to make sure ground water can't backflow into the main drinking supply. Ground water contains all types of contaminants which can make you very sick or can cause death. Backflow testing is very important and a requirement by the Department of Environmental Quality and NKWSD.

## Safety Regulation

If you live next to one of our well houses, be aware that you are not permitted to use fertilizer or bug killer within 50 feet of the well house. This is an important part of keeping our drinking water safe.