

North Kootenai Water and Sewer District



January 2018

Account Numbers Needed

Make sure you have your account number on your check when making a payment. This is especially true when you are paying through your bank's online bill pay service. Please make sure it is the Account Number and not the Billing ID or any other information that is being used to identify your account.

Also, please DO NOT Staple your check to your payment stub. Staples will not go through our payment scanner and can cause damage to your check.

Clear Fire Hydrants

Please keep the snow removed from your neighborhood fire hydrants. This allows the fire department to hookup their hoses and begin putting out fires immediately upon arrival. These extra minutes can save life and property.

Board Members

North Kootenai Water District's Board of Directors are:

Thomas Crimmins, President
Jack Hern, Vice President
Thomas Gwin, Treasurer
Fred Ogram, Secretary
Curt Carney

Office Closed

The office will be closed:
February 19th
In honor of President's Day.

Water Conservation

Don't throw things down the toilet to dispose of them. Throw away tissues and other bathroom waste in the garbage can, which doesn't require gallons of water.

Gate Locks

The District needs access to all meters for reading and maintenance. If your meter is behind a locked gate, we will need a key or a lock code/combination to have access to the meter. If we already have this information, thank you. But if you change the lock or the code/combination, remember to let us know. During an emergency, quick access to your meter is essential.

Prevent Frozen Pipes

Here are some tips to keep your water pipes from freezing:

- Keep the heat in your house at the same temperature night and day.
- If you are away from home for a period of time, keep heat above 55 degrees.
- Run a trickle of water in your faucets.
- Open the cabinet door to allow heat to water pipes, especially those on outside walls.
- If you have water pipes in your garage, keep the garage doors closed.

Thawing Frozen Pipes

The American Red Cross website has the following ideas for thawing frozen water pipes:

- Keep the faucet open. As you treat the frozen pipe and the water begins to melt, water will begin to flow through the frozen area. Running water will help melt ice in the pipe.
- Apply heat to the section of pipe using an electric heating pad wrapped around the pipe, an electric hair dryer or a portable space heater (kept away from flammable materials). Do not use an open flame device.
- If the frozen area is not accessible or you can not thaw the pipe, call a licensed plumber.
- Check all other faucets. If one pipe freezes, others may freeze, too.



Call 811 at least 48 hours before you dig at any depth, for any reason. Locates are free. Repairs are not.