



North Kootenai Water and Sewer District



November 2017

After Hours Emergency

Call the District's office number, 208-687-6593, during an after hours emergency.

Calls received in the office after hours of operation, will automatically switch over to our on-call service.

Office hours are Monday through Thursday from 6 a.m. to 4:30 p.m.



Owl Trouble

This poor owl flew into the fence at our Lancaster pump house. Luckily it was found by two of the District's finest, Dan Messier and

Dave Duthie. They quickly called Idaho Fish and Game and the owl was rescued and taken to a local vet. It was treated and then sent to the Birds of Prey Northwest for rehabilitation. Hopefully, the owl will make a full recovery and be released to live a normal life.

Office Will Be Closed

Our office will be closed on

**Thursday and Friday,
November 23rd and 24th,**
for the Thanksgiving holiday.

Happy Thanksgiving Everyone!

Water Conservation

If the vents in your crawl space won't close, cover them from the inside with insulation, cardboard, plastic or newspaper. This will help keep out the cold and keep your water pipes from freezing and bursting.

Estimating Water Usage

Over the past several years, the District has been converting water meters over to radio-read water meters. These meters send a radio signal to laptops in our trucks as the service technician drives by each month. This means that we can bill for your actual usage each month through the winter.

Unfortunately, we still have quite a ways to go before all meters in the District are radio-read meters. For those customers still on the non-radio meters, we began estimating your winter water usage with this month's statement. The estimated amount comes from the water used at the residence last winter. If you had a water leak last winter, this estimate may be too high. Call the office if you feel the estimate is too high.

After our first spring read, we will adjust your account to reflect your actual winter water usage. Until then, you will see the same estimated amount on your bill each month.

What's in the Water?

Here is some information that answers frequently asked questions regarding the water in our systems and the District's treatment of the water.

This is a hard water area. The hardness is measured as 190 parts per million (ppm) or 8 grains per gallon of calcium carbonate.

The District does not add fluoride to the water. We do add chlorine to some of our systems as is required by the Idaho Department of Environmental Quality (IDEQ) The regulation requires chlorine levels to be at 2.0 ppm or below. The District strives to keep that level at 1.0 or below.

Some people are very sensitive to chlorine and can taste and smell even the smallest amounts. Since chlorine dissipates over time, it is possible to reduce the chlorine from your drinking water by putting it in a pitcher and leaving it overnight.



Call 811 at least 48 hours before you dig at any depth, for any reason. Locates are free. Repairs are not.