



Conservation Tip

When washing your hands, turn on the water briefly to wet them. Turn it off to lather up with soap. Then turn the water back on to rinse.

Clear Fire Hydrants

Please keep the snow removed from your neighborhood fire hydrants. This allows the fire department to hookup their hoses and begin putting out fires immediately upon arrival. These extra minutes can save life and property.

Christmas Trees

Every year Christmas trees catch fire. This can be caused by live trees drying out. It can also occur with electrical light malfunctions in both live and artificial trees. Be safe this year by keeping your live trees watered. Also, make sure your tree is not placed near a heat source nor in the way of your house exit. Turn the lights off when you are not home and while you are sleeping. Throw out live trees when needles start dropping. Make sure your smoke alarm is working properly.

Winter Office Hours

The office is open Monday through Friday from 7 a.m. to 3:30 p.m. We are closed most major holidays.

Call 811 Before You Dig. For Any Depth. For Any Reason.

Cold Weather and Pipes

To keep inside pipes from bursting due to cold weather, make sure all outside doors and windows are closed tight, and insulate all outside walls. Seal all leaks in crawl spaces and basements. If your vents won't close, cover them from the inside with insulation, cardboard, plastic, or newspaper.

Water pipes are more likely to break during a cold snap. However, pipes can break one to two days after a cold spell due to the change in water temperatures taking longer than the change in air temperatures.

If you experience low flow levels or no water, check all faucets in the house. If this is affecting one faucet, you may have a frozen pipe. If it affecting the whole house, you could have a break in your water line or a frozen meter. Call the District office so we can check your meter.

If it is a broken water line on your side of the meter, you will probably need a plumber and/or a water line locator. It is a good idea to know the name and phone number of these people before you need them. This could eliminate some of the stress during a chaotic period of time.

Online Account

We offer the ability for our customers to set up online accounts. This allows you to see your water account any time you want. You can see what is owed and your past statements. You can make payments, change mailing addresses and update phone numbers. You can also sign up for paperless statements. This means we would no longer mail you a statement but would send you an email when new statements are ready for viewing on your online account.

To start your online account, go to our website at www.nkwsd.com. You will need your Billing ID which is on your current paper statement in the top right corner. It begins with the numbers 1841. You will need the entire 12 digit number.

Office Closed

We will be closed on December 26th and January 2nd for the holiday season.

*Merry Christmas and
Happy New Year!*

