



North Kootenai Water and Sewer District



November 2016

Twin Lakes Shutoff

Pictured above is District staff on there way to shut-off the lake line water at Twin Lakes. This only affects seasonal customers.

Fire Hydrant Safety

Rumor has it that there will be a heavy snow fall this year. If this turns out to be true, fire hydrants will be buried very quickly. This is a very dangerous situation in the case of a fire.

So we ask that you remove the snow from your neighborhood fire hydrants. This allows the fire department to hookup their hoses and begin putting out fires immediately upon arrival. These extra minutes can save life and property.

Conservation Tip

Only run the dishwasher when it is completely full.

The office will be closed for the Thanksgiving holiday on
November 24th and 25th



Have a safe and happy
Thanksgiving!

In case of emergencies, call the office at 208-687-6593. Listen for instructions to get to our on-call service. The call takes a minute to transfer so don't hang up.

Office Hours

The District's office hours have returned to our winter schedule. We are now open:

**Monday thru Friday
7 a.m. to 3:30 p.m.**



Estimating Reads

For our customers that do not have a radio read meter, we will be estimating your water usage through the winter. When the weather warms in the spring, we will read your meter and adjust your account based on your actual winter usage.

Because of the estimated usage, you will see that your monthly bill is the same each month throughout the winter. It will change in the spring when we begin actual meter reads.



ACH Payment Option

With the help of automatic payment options, we are sending out fewer late notices. One of these auto pay options is completely free to our customers. This is our ACH payment option which withdraws your payment automatically from your checking account each month. You may choose to have the payment withdrawn on either the 1st of the month or the 10th. Signing up for an auto payment assures you are never late on your account. Plus you don't have to worry about your bill if you are on vacation or unexpectedly called away from your home.



Leak Repair

Pictured to the right are Jesse Camburn (standing with the vactor hose) and Nate Ferguson (operating the backhoe). They are repairing a leak in the Rimrock area.

