



North Kootenai Water and Sewer District



August 2016

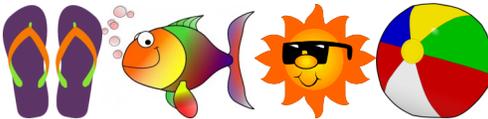
Conservation Tip

Consider these water saving tips when washing your vehicle.

Don't leave the hose running when you wash your car. Use a hose nozzle so you don't have to turn the tap to start and stop the flow.

Don't use your hose as a power-washer. Use soap and a sponge to clean the car. Only use the hose to rinse it off.

Drive your car onto the lawn while washing it. You'll irrigate your lawn at the same time.



Online Accounts

This is a reminder for those customers that have set up their account online and are paying through the recurring payment option using a credit card. Don't forget to change your credit card information if your credit card number changes. Otherwise, your payments will not be made and you could become delinquent.

Office Closed

The office will be closed on Monday, September 5th for Labor Day.



*Happy Labor Day
Weekend!*

Emergency Contact (Coming Soon!)

Call the office to be put on our emergency contact list. You can receive emergency information by a recorded phone call message, or text message, or e-mail message. You have one choice. If you do not choose, you will receive a recorded phone message from the number we have on file. So make sure we have your correct phone number.

Wildfires

This is wildfire season. Keeping lawns and trees watered and keeping roofs cleaned off can help guard your house from wildfires, especially if you live in a rural area. On the website Allstate.com, there is some good information on how to prepare for such an emergency. One of their suggestions is to have an emergency supply kit on hand. They suggested you include the following items:

1. A three-day supply of water (one gallon per person per day)
2. Food that won't spoil
3. One change of clothing and footwear per person
4. A first aid kit that includes your family's prescription medications.
5. Emergency tools, including battery-powered radio, flashlight and plenty of batteries
6. An extra set of car keys and a credit card, cash or traveler's checks
7. Sanitation supplies
8. Special items for infant, elderly or disabled family members
9. An extra pair of eyeglasses
10. Important family documents stored in a waterproof container

For more wildfire emergency information, search for wildfire emergency information on your website.

Leak Adjustment Policy

The District gives credit adjustments to customers that have had an underground leak that has been repaired. A credit will be placed on the account for half of the consumption that is over your normal usage. To receive this credit, send in a letter stating that you had an underground leak and that it has been repaired. Attach to this letter copies of invoices from whoever made the repair, or for parts purchased if you made the repair yourself. If you need further assistance with your payment after the leak adjustment, call the office. We can put you on a payment plan. This will allow you to pay a portion over six months until the amount is paid in full.



Call 811 at least 48 hours before you dig at any depth, for any reason. Locates are free. Repairs are not.