



# The Water Connection

## Shut-off Valve

Know where your water shut-off valve is located. If you have frozen or burst pipes, shutting off your water is critical in reducing water loss and damage to your property. This could save you hundreds, if not thousands, of dollars.

## Clear Fire Hydrants



In a fire emergency, the Fire Department needs access to the fire hydrant as soon as possible. So please keep fire hydrants that are near your residence clear of snow this winter. Do not depend on someone else to do it. This is for your safety and home protection.

## From the American Water Works Association

A reliable water supply contributes to our quality of life in so many ways that it is difficult to fully measure. However, it is possible to get a sense by examining what can happen when disaster strikes.

When Hurricane Katrina hit in 2005, more than 1,220 drinking water systems and 200 wastewater treatment facilities were damaged. With water service out, urban fires could not be extinguished.

While bottled water provided emergency drinking water relief, people needed tap water service to clean out homes. Businesses could not return to normal operations until water service was restored.

Only Tap Water **Delivers**.

## Happy Thanksgiving!



*We will be closed Thursday, Nov. 26th and Friday, Nov. 27th to spend the holiday with our families.*

*Have a safe and happy Thanksgiving.*

## Water Leak Consumption

As you can see from the chart below, even small leaks can use a lot of water. As time goes on, leaks tend to get worse. Having a small leak now may soon become a very big issue. Having to repair a major leak in the winter is not near as easy as repairing a smaller leak now. It

Size of Leak		Loss of Gallons Per Month
1/16"	•	25,000 gallons
1/8"	●	100,000 gallons
1/4"	●●	400,000 gallons

only makes sense to take time to repair any leaks in your water lines now before they become a huge problem.

The District has a water leak policy that will help you with one month's high water usage caused by a leak. Call the office for details.

## Did You Forget to Pay?

Every month we have a few customers that forget to pay their water bill because they are on vacation, have been ill or have had a family emergency. Receiving a water delinquent notice during these times can be quite frustrating. We understand these things and try to work with our customers when life gets hectic. One way to reduce the odds of getting a delinquent notice is to sign up for automatic payment. There are different ways to do this.

You can fill out an ACH form and send it into our office. The amount you owe will be automatically deducted from your checking account each month.

You can go to our website and sign up for recurring payments using your credit/debit card. This also takes out exactly what is owed each month.

You can also sign-up for automatic bill pay through your personal banking institute.

Regardless of the method, having your payment come out each month can be very helpful when life throws you a curve ball.