



The Water Connection

January 2015

Office Hours

Office Opened from
7:30 am to 4:00 pm

Phones Answered from
7:30 am to 3:50 pm

Monday thru Friday

Closed most major holidays

Utility Line Insurance

We have received information from one of our customers that there is an insurance company providing protection against water and sewer line damage. If you are interested in finding out more about this, go to:

NationalWaterCompany.com
or call 1-800-790-3201.

Note that North Kootenai Water District is not familiar with this company and is not endorsing them. This is given for informational purposes only.

Clear Fire Hydrants

Keep fire hydrants clear of snow this winter. This is for your safety and home protection. Do not depend on someone else to do it. In a fire emergency, the fire department needs access to the hydrant as fast as possible.

We will be closed on

**Monday,
February
16th**

in honor of President's Day

Conservation Tip

Know where your master water shut-off valve is located. This could save water and prevent damage to your home.

Board Meeting Dates for January

The normal procedure for our Board of Directors is to meet on the first and third Thursday of each month. Since the first Thursday of January 2015 was January 1st, the Board decided to change and meet on the second and fourth Thursdays of January. This change is only for January and will return to the normal procedure in February. The next date for the January meeting is January 22nd. The meeting will be held in the District office beginning at 12:30 p.m.

Water Temperature and Water Pipes

After a deep freeze in temperatures has passed, we start feeling like we have passed the possibility of water pipes freezing. That's not always the case. Check out these interesting water facts.

- * A 10-degree change in air or water temperature can increase stress on pipes.
- * Air temperature at or below freezing causes the ground above a pipe to freeze, increasing external stress on a pipe.
- * Since the drop in water temperature lags behind air temperature changes, water main breaks may occur one to two days after a cold spell.

After Hours Emergencies

If you experience an after hours emergency, please call our office number at 208-687-6593. Listen to the message. It will instruct you to dial 03 to be transferred to our after hours emergency service. They will contact our oncall service technician. Please leave your name and phone number in case the service technician needs to contact you.

Winter Tips

To keep inside pipes from bursting due to cold weather, make sure all outside doors and windows are closed tight, and insulate all outside walls. Seal all leaks in crawl spaces and basements. If your vents won't close, cover them from the inside with insulation, cardboard, plastic, or newspaper.

