



North Kootenai Water and Sewer District

January 2014 Issue

Accurate Phone Numbers

Recently, we had an emergency and needed to contact some of our customers to inform them not to use the water until we could correct a serious issue. We were unable to contact them by phone. If you have changed your phone number in the last several years but did not contact us, we probably have a bad number for you. We will always let you know of emergency situations but a phone call is much faster than going to door-to-door. Please send us your current phone numbers and e-mail addresses. Send them to us by e-mail to angier@nkwsd.com.

Account Information

If you are moving out of your home, please let us know the day you move. This allows us to read the meter as soon as possible after you have left so you and the new people moving in have the most accurate bills possible.

If you have just moved into a home in our service area, you will be receiving an 'Application for Water Service'. This application assures we have your mailing address, phone number and other information on your account entered correctly. Please fill this out and send it in as soon as possible.

All statements are due upon receipt. Please have your payment to us by the 15th of each month. If you miss this payment, you will receive a late notice that will be mailed to you around the 30th of the month. If you still have not made a payment by the 15th of the following month, you will receive a yellow door hanger on your front door and a service charge of \$25 will be added to your account.

Conservation Tip

Turn off the water while brushing your teeth and save 25 gallons a month.



Gate Codes/Keys

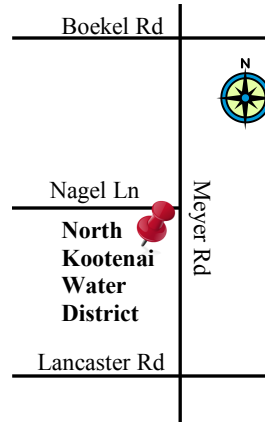
If you have a locked gate preventing access to your water meter, remember to give a copy of the key or the gate code to our office. Don't forget to keep us updated if the key or code changes.

Office Hours

The office does not take phone calls after 3:50 p.m. Our office is open to walk-in customers until 4 p.m. Our normal hours of operation are Monday through Friday from 7:30 a.m. to 4 p.m. excluding holidays.

NKWSD FEBRUARY CALENDAR						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	
Feb 3 & 10- ACH Payments Processed Feb 6 & 20 - Board Meetings Feb 15 - Payments Due Feb 17 - Office Closed President's Day Feb 18 - 24 hour Water Shut-off Notices Feb 20 - Statements Mailed & Water Shut-offs for Nonpayment Feb 28 - Late Notices Mailed						

NKWSD DIRECTIONS



We will be closed on:
Monday, February 17th
for President's Day.



Wishing you a happy new year!