



# The Water Connection



**North Kootenai Water and Sewer District**

December 2013 Issue

## *Please Help!*

Snowy weather is on its way, if not already here by the time you receive this newsletter. Please help the local fire departments by keeping the snow clear from fire hydrants that are either on your property or near you. In the event of a fire emergency, this will save several valuable minutes.



## *Conservation Tip*

For a cold drink, keep a pitcher of water in the refrigerator instead of running the tap. This way, every drop goes down you and not the drain.



## *Water Temperature and Water Pipes*

- \* A 10-degree change in air or water temperature can increase stress on pipes.
- \* Air temperature at or below freezing causes the ground above a pipe to freeze, increasing external stress on a pipe.
- \* Since the drop in water temperature lags behind air temperature changes, water main breaks may occur one to two days after a cold spell.

## *New Credit Card Service*

We will soon be changing our credit card service carrier. You will see a different screen when paying on our website. Also the credit card service fee will be dropping from 2.85% to 2.45%. There will still be a fee of \$1 minimum for payments up to \$42. You will also be able to make eCheck payments. This fee will be \$2 per transaction. These fees are generated and collected by the credit card processor. These service changes will be in effect very soon.

## *Winter Tips*

To keep inside pipes from bursting due to cold weather, make sure all outside doors and windows are closed tight, and insulate all outside walls. Seal all leaks in crawl spaces and basements. If your vents won't close, cover them from the inside with insulation, cardboard, plastic, or newspaper.

NKWSD January Calendar							
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
			1	2	3	4	Jan 1 - Office Closed Jan 2 & 10 - ACH Payments Processed Jan 2 & 16 - Board Meetings
5	6	7	8	9	10	11	Jan 15 - Payments Due Jan 17 - 24 hour Water Shut-off Notices
12	13	14	15	16	17	18	Jan 20 - Statements Mailed Jan 21 - Water Shut-offs for Nonpayment
19	20	21	22	23	24	25	Jan 30 - Late Notices Mailed
26	27	28	29	30	31		

## **We will be closed:**

