



# The Water Connection



North Kootenai Water and Sewer District

November 2013 Issue

*Have a Happy Thanksgiving!*

## ***Avoid Winter Water Woes***

Are you ready for winter's freezing temperatures? If you have exposed water pipes in an unheated area such as a garage, make sure you insulate them. Be sure to use waterproof insulation for outside pipes. Taking a few minutes now, before freezing temperatures are here to stay, will keep your pipes from freezing and bursting. This could save you hundreds and maybe thousands of dollars.

Another thing you should do now is know where your water shut-off is. Waiting until an emergency to find this can waste valuable time and cause more damage to property.

Finally, find out the name of a good plumber. If you have never had to hire one, ask your friends and neighbors who they have used. Write the name and number down where you can find it quickly. Having the name and phone number of a good plumber is one less headache you will have to deal with during an emergency.

## ***Vacuum Truck***

New to the District is a used vac truck. This truck is a large vacuum that was purchased to allow the District to haul away sludge. Without the truck,

we would have to hire someone else to do this costly job. The truck will also be used to repair sewer and water leaks. Designed for "soft excavation", it gives the District the ability to excavate in close proximity to other utilities. It allows the District's service staff to repair our waterlines faster and safely. We will also use the truck to replace aging meter service boxes. The ability to carefully remove existing meter boxes and haul off all of the excavated material makes for a cleaner and better finished excavation.

In the picture to the left, Jessie Camburn, Kyle McCormick and Dan Messier (standing) work on a line repair with the help of the new truck.



## ***Conservation Tip***



Use a water efficient showerhead. They're inexpensive, easy to install, and can save you up to 750 gallons a month.

## ***New Office Procedures***

In an effort to reduce overtime, the office will not take phone calls after 3:50 p.m. Our office will remain open to walk-in customers until 4 p.m. Our normal hours of operation are Monday through Friday from 7:30 a.m. to 4 p.m.

## ***Estimating Reads***

For those customers that have a manual read meter, we have estimated the water usage on this month's bill. You will continue to receive the same estimate each month throughout the winter. In the spring, we will read your meter and adjust your account according to how much water you actually used throughout the winter.

We will be closed for Thanksgiving on:

**Thursday and  
Friday  
November 28th  
and 29th**

