



North Kootenai Water and Sewer District

September 2013 Issue

Snow Birds

It's hard to believe that summer is over. All you snow birds are probably getting ready to go to a warmer part of the country. Don't forget to give us your correct winter mailing address. If you want your water consumption estimated at zero, let us know that as well. *Have a safe and wonderful winter!*

Financial Aid Donations

Thanks to all of our customers who so graciously help others by donating to the Financial Aid program. 100% of donations are given to those in need.

Board Meeting Dates

October meetings of the District's Board of Directors will be held on Thursdays, October 3 and October 17 at our Meyer Road office beginning at 12:30 p.m.



Nate Ferguson and Brad White turning the water on in Twin Lakes for the summer service customers.

Twin Lakes Turn-Off

To our customers at Twin Lakes who only have summer service. Our plans are to turn off the line in the lake in the middle of October. As always, this is weather related and the service could be turned off sooner if we suddenly experience nighttime freezing temperatures.

Conservation Tip

Plant in the fall when conditions are cooler and rainfall is more plentiful.



Emergency On-Call

Our office hours are 7:30 a.m. to 4:00 p.m., Monday through Friday, excluding holidays. So what should you do if you have an emergency after hours? Just call our office number at 208-687-6593 and listen to the message. You will be directed to dial zero three (03). This will transfer your call to our after hours answering service. The transfer will take a minute or so. Please do not hang up. An operator will take your call and direct the emergency to our service technician that is on-call for that day.

When speaking to the operator, be sure to leave good information like the correct address of the home nearest the emergency, a good phone number for the service technician to call for any additional needed information, and a description of the emergency.

When an emergency occurs please do not assume someone else has called it in. You may be the first.

